

## GLASS: LIMITED PRODUCT WARRANTY/CERTIFICATE OF COMPLIANCE

Lunada Bay Tile (LBT) warrants its glass products to meet or exceed industry recommended performance standards for glass tile.

In the event of latent defects caused by improper manufacture, LBT will replace any such defective material free of charge FOB Harbor City, CA (installation not included), provided that LBT is notified within one (1) year of installation or within 18 months of shipment of material, whichever occurs first. Installation of any material containing blatant defects, visual or otherwise that were apparent prior to installation, is not covered by this warranty, however LBT will replace any such uninstalled material in accordance with our standard Return Policy. Any misuse of glass products, including negligence, chemical or physical abuse is not covered by this warranty. LBT will not accept responsibility for the performance of its glass products where improper installation, faulty design or environmental conditions exist.

Please note that LBT glass is hand-made and artistic; our hand-made process incorporates creases, wrinkles, waves, depressions, bubbles and other surface effects/variations indicative of hand-made glass, all designed to capture light and enhance the final beauty of the project. Variation in color, shade, surface texture, size and minor edge irregularities (including occasional chipped sides/edges) are natural characteristics of all our products and should be expected. Such normal characteristics are not covered under this warranty as they are considered standard and part of the tiles' overall look and feel.

While most LBT glass meets or exceeds industry guidelines for use in submerged water applications, as specific installation details, structural design and soil/substrate materials and conditions are beyond our control, our products performance can be affected and compromised by improper installation, substrate preparation, design or environmental conditions. All pool and spa installations must strictly conform to current TCNA guidelines. Please contact LBT or visit our website to confirm which glass series/lines are appropriate for submerged water applications. When in doubt, please contact our Technical Services department by email at Ken@LunadaBayTile.com.

LBT's liability on any claim shall be limited to the purchase price paid for the product. This limited warranty is intended to supplement or supersede all other Federal, State and Consumer Goods Warranty Protection.]

For detailed installation instructions and other important information, please visit LunadaBayTile.com or contact LBT for technical assistance at Ken@LunadaBayTile.com.